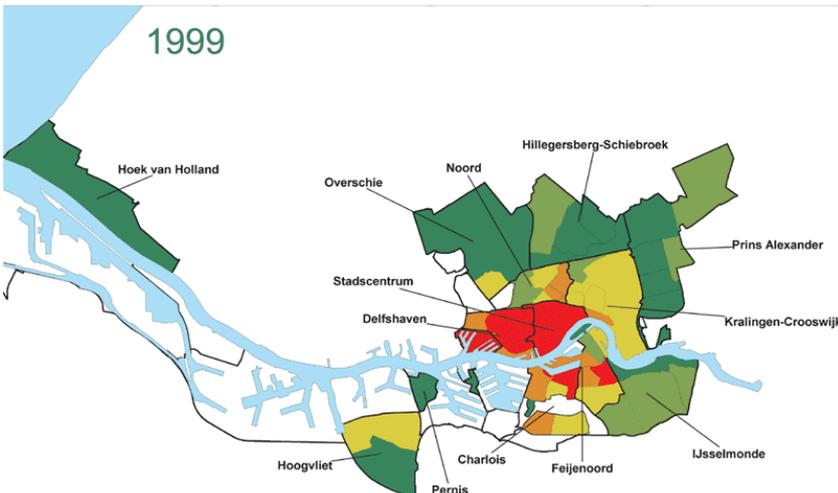


TITLE	<p>WHAT IS THE NAME OF THE PROJECT? <i>If the project has a long name, please indicate a short-title or abbreviation of max. 5 words.</i></p> <p>Rotterdam Safety Index</p>												
LOCATION and TERRITORY	<p>WHERE DOES THE PROJECT TAKE PLACE? <i>Please underline the most important level of project activities from the following list. If available, please give names of neighbourhoods, cities, regions or similar.</i></p> <p>The Safety Index is an instrument for the 62 districts of the City of Rotterdam.</p> <p>The Safety Index is some sort of thermometer, one figure represents the safety-situation of a neighbourhood. The one figure makes it possible to compare neighbourhoods with each other and in time.</p> <p>The districts are divided into categories: unsafe, problem, threatening to become a problem, attention required and (reasonably) safe according to the following criteria:</p> <p>Table Division of categories</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #92d050;"> <th>Category</th> <th>Bandwidth index</th> </tr> </thead> <tbody> <tr> <td>Unsafe district</td> <td>< 3.9</td> </tr> <tr> <td>Problem district</td> <td>3.9 – 5.0</td> </tr> <tr> <td>District threatening to become a problem</td> <td>5.0 – 6.0</td> </tr> <tr> <td>District requiring attention</td> <td>6.0 – 7.1</td> </tr> <tr> <td>(Reasonably) safe district</td> <td>≥ 7.1</td> </tr> </tbody> </table> <p>The first category (unsafe) and the last category (safe) are the 'overflow' categories and cover a wider index range. The score for the city is the weighted averages of the index scores for the separate districts. The weighting here is based on the number of residents in each district.</p> 	Category	Bandwidth index	Unsafe district	< 3.9	Problem district	3.9 – 5.0	District threatening to become a problem	5.0 – 6.0	District requiring attention	6.0 – 7.1	(Reasonably) safe district	≥ 7.1
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(Reasonably) safe district	≥ 7.1												

DURATION	<p>HOW LONG IS THE PROJECT RUNNING? <i>Please indicate the duration of the project in years or months. Include preparatory and evaluation phases to understand when the project was initiated, planned, implemented and evaluated. Please indicate if the project is ongoing or if there is a possible follow-up, see also the section on "Perspectives" further down.</i></p> <p>The first Safety Index appeared in June 2002. In that index the safety situation in 2001 was presented and the developments concerning safety throughout the period 1999 up to and including 2001. The Safety Index is used to continually measure the progress of actions taken to improve safety and to ascertain whether these measures are working.</p>																																																									
KEYWORDS	<p>(5 words maximum which refer to objectives, target group & themes) PLEASE REFER TO THE LIST ATTACHED</p> <p>Measuring the progress of actions taken to improve safety.</p>																																																									
TOPICS	<p><i>Please tick the box of all main topics that this project is about:</i></p> <table border="1"> <tr> <td><input checked="" type="checkbox"/></td> <td>Audits & Methodologies</td> <td><input checked="" type="checkbox"/></td> <td>Police</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Citizens' Participation</td> <td><input type="checkbox"/></td> <td>Prison</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Drugs</td> <td><input checked="" type="checkbox"/></td> <td>Public Spaces & Housing</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Elderly People</td> <td><input checked="" type="checkbox"/></td> <td>Research & Statistics</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Evaluation</td> <td><input type="checkbox"/></td> <td>Schools & Education</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Fear of Crime</td> <td><input type="checkbox"/></td> <td>Social Inclusion</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Jobs in Safety</td> <td><input type="checkbox"/></td> <td>Technologies & CCTV</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Justice</td> <td><input type="checkbox"/></td> <td>Terrorism</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Large Public Events</td> <td><input type="checkbox"/></td> <td>Training</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Local Elected Officials</td> <td><input checked="" type="checkbox"/></td> <td>Transports</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Mediation & Access to Law</td> <td><input checked="" type="checkbox"/></td> <td>Victims</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Migration & Minorities</td> <td><input type="checkbox"/></td> <td>Women</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Organised Crime & Trafficking in Human Beings</td> <td><input checked="" type="checkbox"/></td> <td>Youth</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Community Safety Partnerships</td> <td><input type="checkbox"/></td> <td>Other:</td> </tr> </table>		<input checked="" type="checkbox"/>	Audits & Methodologies	<input checked="" type="checkbox"/>	Police	<input type="checkbox"/>	Citizens' Participation	<input type="checkbox"/>	Prison	<input checked="" type="checkbox"/>	Drugs	<input checked="" type="checkbox"/>	Public Spaces & Housing	<input type="checkbox"/>	Elderly People	<input checked="" type="checkbox"/>	Research & Statistics	<input checked="" type="checkbox"/>	Evaluation	<input type="checkbox"/>	Schools & Education	<input checked="" type="checkbox"/>	Fear of Crime	<input type="checkbox"/>	Social Inclusion	<input type="checkbox"/>	Jobs in Safety	<input type="checkbox"/>	Technologies & CCTV	<input type="checkbox"/>	Justice	<input type="checkbox"/>	Terrorism	<input type="checkbox"/>	Large Public Events	<input type="checkbox"/>	Training	<input type="checkbox"/>	Local Elected Officials	<input checked="" type="checkbox"/>	Transports	<input type="checkbox"/>	Mediation & Access to Law	<input checked="" type="checkbox"/>	Victims	<input type="checkbox"/>	Migration & Minorities	<input type="checkbox"/>	Women	<input type="checkbox"/>	Organised Crime & Trafficking in Human Beings	<input checked="" type="checkbox"/>	Youth	<input type="checkbox"/>	Community Safety Partnerships	<input type="checkbox"/>	Other:
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BACKGROUND	<p>WHAT IS/WAS THE PROBLEM? <i>Please describe the problematic situation which led to the implementation of the policy / of the practice. Include a diagnosis of the situation and an action plan if available. What was the problem? What difficulties or challenges did exist that made the project necessary? Why was the activity needed?</i></p> <p>The Safety Index was designed by the Rotterdam city council and it is used to continually measure the progress of actions taken to improve safety and to ascertain whether these measures are working.</p> <p>The first Safety Index appeared in June 2002. In that Index the safety situation in 2001 was presented and the developments concerning safety throughout the period 1999 up to and including 2001. The Safety Index appears every year.</p>																																																									
OBJECTIVES	<p>WHY AND TO WHAT ENDS DOES THE PROJECT TAKE PLACE? <i>Please list the aims, objectives and general goals of the action. What the activity sought to address? What were the main desired outcomes?</i></p> <p>The Safety Index provides insight into the situation in the city. The goal of the Safety Index is threefold:</p> <ul style="list-style-type: none"> • To measure: to determine the safety situation at any given moment; • To analyse: to compare the figures with previous years; • To manage: to provide information to enable management policies to be adjusted if necessary. 																																																									

WHAT IS BEING DONE?

Please give a short description of the action, programme, or initiative. Include information regarding the implementation of the project, its contents, activities, programmes and actions. Is this project part of a wider community safety strategy, partnership, or programme? What kind of strategy does the project follow? What is the organisational setup of the project? Are there any efforts for communication, publication and dissemination?

The index brings together various types of information regarding (in) safety. Measuring safety is not simple. For example, taking the number of crimes reported as an indicator has the disadvantage that in some districts the willingness to report crimes is very low. This means that using the police registration systems as an indicator does not always give a good picture of the situation. On the other hand, only using the population questionnaires as an indicator is also inadequate. People's opinion about safety is strongly determined by incidents and by the ethnic composition of the population. For this reason the index is composed of both subjective and objective data.

Subjective data are data originating from questionnaires. The questions concern individual feelings of safety, problems that individuals experience as serious, whether one has been the victim of a crime themselves and in that case whether the crime was reported.

In order to be able to come up with conclusions that apply to the population as a whole, the survey must be sufficiently widespread and must involve persons for whom the relevant characteristics correspond as much as possible with the total population for which the conclusions are to be drawn. A sufficiently large random sample must be taken in order for it to be possible to make generalised conclusions. This means that those Rotterdammers taking part in the population survey must reflect the whole population of Rotterdam.

At least 150 residents within each district are approached and these people are divided according to the composition of the population in the district. This year more than 10,000 Rotterdammers were questioned to provide data for the Safety Index.

In addition to the subjective data the Safety Index unites, two different types of sources of objective data. The first group is formed by the registration systems for the police, fire services, Roteb (waste department) and other instances in which incidents, violations and crimes are registered. The problem with all these systems is that, however well they are set up, managed and maintained, not all incidents that actually take place are registered. Citizens involved in an incident frequently do not report it. Each registration system can only present part of the true picture.

The second group of objective data is formed by the context information: physical, social and economical characteristics of the districts. These include the composition of the population, the value of the houses and the percentage of the population receiving allowances in the district. The index incorporates data that can play a part in the social (in)safety.

The direct safety elements form the basis for the index and provide a picture of the actual safety and how it is perceived. These elements are based on the objective and subjective data. The policy priorities in the city determine which elements are incorporated in the index.

Context variables are elements that do not directly involve actual safety or the way in which it is perceived, but can be shown to be linked to it. They can include for example the composition of the population, the social coherence in the neighbourhood as well as the economical affluence and the general satisfaction within the neighbourhood.

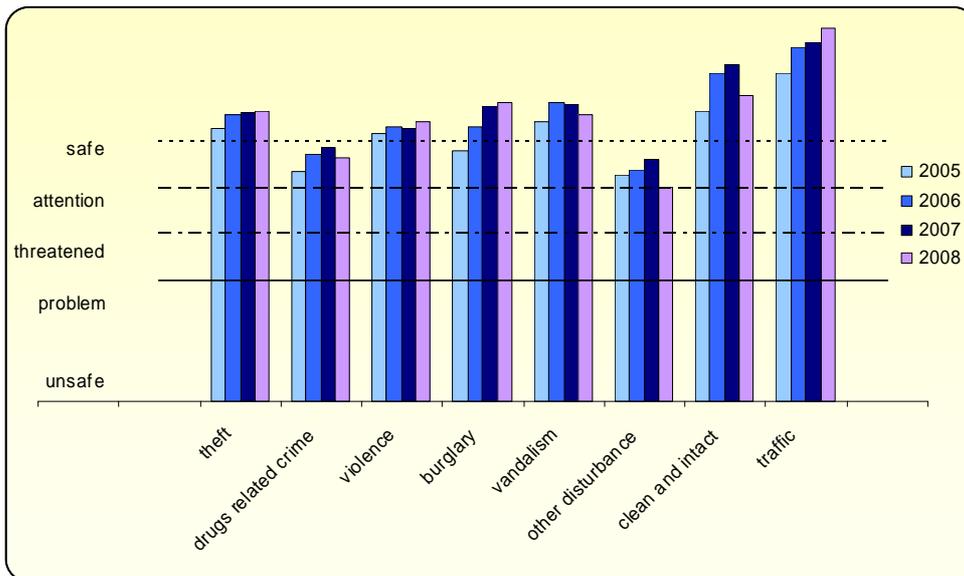
LEADER / PILOT	<p>WHO DOES IT? <i>Who initiated the project? Who are the project leaders? Who or what organisation is running the project? If the project is run by a larger organisation, please give some details about the competencies of the agency involved.</i></p> <p>The local authorities initiates the project. The Directie Veiligheid (department of public safety) of the municipality of Rotterdam, manages the Index.</p>
PARTNERS	<p>WHO IS HELPING, SUPPORTING THE PROJECT? <i>Who are the official project partners? Who else is involved informally? Who carries out what type of activities? Does a formal or informal partnership exist? Please list all partners and active supporters and include a brief outline of their main tasks and role in the project.</i></p> <p>Partners are the police, fire services, Roteb (waste department) and other instances in which incidents, violations and crimes are registered. Another partner is the Centre for Research and Statistics of Rotterdam, from which context variables, social coherence of the population, buildings and economic affluence, are acquired.</p>
TARGET GROUP	<p>WHO IS BENEFITING FROM THE PROJECT? <i>Please list all target groups, if there are several please indicate which are the most important ones.</i></p> <p>The citizens, entrepreneurs and visitors. The Municipality of Rotterdam The Police The public prosecutor</p>
BUDGET	<p>WHAT DOES IT COST? WHERE DOES FUNDING COME FROM? <i>Are financial resources essential for this activity? How much? Is staff input required? Was space or equipment needed? Please indicate a rough budget per annum if available. Where does the money come from? Please list the main financial contributors (foundations, public funding, etc.)</i></p> <p>Costs are about € 25,= per interview. Budget is City of Rotterdam</p>

WHAT ARE THE RESULTS?

Please describe the significant impact of the project. How has the situation changed due to the project's activities? Has the problem been solved, reduced, or transformed into something positive? Has an evaluation been carried out (research, questionnaires, individual feed-back)?

The Safety Index describes both the current safety situation in Rotterdam as well as how it changes over time. The results can be used to determine whether the specified goals have been achieved. Are the current policies leading to the specified goal? In addition the Safety Index supports the government to enable it, where necessary, to adjust the policies being carried out in Rotterdam.

This report does not only present the results of the Safety Index but also looks at a number of measures that are being carried out at city and local level and places the numerical developments in a wider and more managerial context. In addition, at a later stage, reports will be issued for local government including analyses of each district. These can be used to assess the effectiveness of the measures being carried out.



IMPACT

SUCCESS	<p>WHY IS THE PROJECT SUCCESSFUL? (RECOMMENDATIONS) Please list two or three elements of success. What made the project a successful and good example? What is the most important lesson to learn?</p> <p>The unique aspect of the Rotterdam Safety Index is that a large amount of data – both factual information and opinions as expressed by the residents – are incorporated in one figure representing the safety situation. Data involving the number of crimes reported, problems experienced in the neighbourhood and such characteristics as the economic value of houses and number of people moving house are all incorporated in the Safety Index.</p> <p>The safety index is an instrument which supports the government to enable it, where necessary, to adjust the policies being carried out in Rotterdam.</p>  <table border="1" data-bbox="199 555 997 1093"> <caption>Rotterdam Safety Index (1999-2008)</caption> <thead> <tr> <th>Year</th> <th>Safety Index</th> </tr> </thead> <tbody> <tr><td>1999</td><td>5,5</td></tr> <tr><td>2000</td><td>5,6</td></tr> <tr><td>2001</td><td>5,6</td></tr> <tr><td>2002</td><td>5,6</td></tr> <tr><td>2003</td><td>6,2</td></tr> <tr><td>2004</td><td>6,6</td></tr> <tr><td>2005</td><td>6,9</td></tr> <tr><td>2006</td><td>7,2</td></tr> <tr><td>2007</td><td>7,3</td></tr> <tr><td>2008</td><td>7,2</td></tr> </tbody> </table>	Year	Safety Index	1999	5,5	2000	5,6	2001	5,6	2002	5,6	2003	6,2	2004	6,6	2005	6,9	2006	7,2	2007	7,3	2008	7,2
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OBSTACLES	<p>WHAT WAS/IS DIFFICULT? (It would have been even better if....) Please list briefly the obstacles and/or inadequacies of the project, including lack of funding and similar organisational and institutional problems. What is the most important obstacle to tackle when implementing a similar project? What is your most important advice for colleagues who think about starting a similar activity?</p> <p>Cooperation of other parties to implement this project; good contact with partners to deliver the required data. Money to execute the questionnaire every year. The willing of the politics to do something with the results, otherwise it's a waste of money.</p>																						
PERSPECTIVE	<p>PROSPECTS/OUTLOOK Does the project continue? Is there a follow-up project? What does the future look like?</p> <p>Yes</p>																						
CONTACT	<p>WHERE TO FIND MORE INFORMATION? Please indicate a contact person, website, or publication where people interested in your activities can find further information.</p> <p>Ineke Nierstrasz: Coordinator European and International affairs, Department of Public Safety. wjk.nierstrasz@bsd.rotterdam.nl www.rotterdam.veilig.nl</p> <p>Do you agree with this contact information being published on the EFUS website? YES</p>																						