

For more information or if you need help in filling our this form, please contact us!

TITLE	<p>WHAT IS THE NAME OF THE PROJECT? <i>If the project has a long name, please indicate a short-title or abbreviation of max. 5 words.</i></p> <p>(public) Rotterdam CCTV system</p>																																																																														
LOCATION and TERRITORY	<p>WHERE DOES THE PROJECT TAKE PLACE? <i>Please underline the most important level of project activities from the following list. If available, please give names of neighbourhoods, cities, regions or similar.</i></p> <p>In 21 different hotspots of the city of Rotterdam in the Netherlands</p> <table border="1"> <caption>Tabel 2.1 Cameratoezichtgebieden</caption> <thead> <tr> <th>Locatie</th> <th>Aantal camera's</th> <th>Vanaf</th> </tr> </thead> <tbody> <tr><td>Bloemhof/Hillesluis</td><td>6</td><td>Juli 2008</td></tr> <tr><td>Boulevard-Zuid</td><td>22</td><td>Januari 2006</td></tr> <tr><td>Centraal Station</td><td>31</td><td>December 2002</td></tr> <tr><td>NS camera's CS</td><td>16</td><td>September 2005</td></tr> <tr><td>Centrum-Oost</td><td>20</td><td>Maart 2008</td></tr> <tr><td>Coolsingel</td><td>10</td><td>Januari 2006</td></tr> <tr><td>Couwenburg</td><td>8</td><td>Augustus 2007</td></tr> <tr><td>Crooswijk</td><td>10</td><td>December 2006</td></tr> <tr><td>Delfshaven</td><td>4</td><td>Januari 2007</td></tr> <tr><td>Dordtselaan</td><td>14</td><td>Juni 2007</td></tr> <tr><td>Katendrecht</td><td>11</td><td>Mei 2008</td></tr> <tr><td>Marconiplein</td><td>4</td><td>Juni 2001</td></tr> <tr><td>Mathenesserdijk</td><td>9</td><td>Juni 2001</td></tr> <tr><td>Metrostation Delfshaven</td><td>2</td><td>Juni 2001</td></tr> <tr><td>Middelland</td><td>5</td><td>Juli 2008</td></tr> <tr><td>Oude Noorden</td><td>17</td><td>Juli 2008</td></tr> <tr><td>Saftlevenkwartier</td><td>12</td><td>Juni 2000</td></tr> <tr><td>Spijkenisse Centrum</td><td>17</td><td>April 2008</td></tr> <tr><td>Spijkenisse De Akkers</td><td>7</td><td>Oktober 2008</td></tr> <tr><td>Spinozaweg</td><td>14</td><td>Oktober 2008</td></tr> <tr><td>Stadhuisplein</td><td>13</td><td>Juni 2000</td></tr> <tr><td>West-Kruiskade</td><td>20</td><td>December 2003</td></tr> <tr><td>Westersingel</td><td>3</td><td>Februari 2006</td></tr> <tr><td>Zuidplein</td><td>14</td><td>Juni 2007</td></tr> <tr><td>Totaal</td><td>289</td><td>-</td></tr> </tbody> </table>	Locatie	Aantal camera's	Vanaf	Bloemhof/Hillesluis	6	Juli 2008	Boulevard-Zuid	22	Januari 2006	Centraal Station	31	December 2002	NS camera's CS	16	September 2005	Centrum-Oost	20	Maart 2008	Coolsingel	10	Januari 2006	Couwenburg	8	Augustus 2007	Crooswijk	10	December 2006	Delfshaven	4	Januari 2007	Dordtselaan	14	Juni 2007	Katendrecht	11	Mei 2008	Marconiplein	4	Juni 2001	Mathenesserdijk	9	Juni 2001	Metrostation Delfshaven	2	Juni 2001	Middelland	5	Juli 2008	Oude Noorden	17	Juli 2008	Saftlevenkwartier	12	Juni 2000	Spijkenisse Centrum	17	April 2008	Spijkenisse De Akkers	7	Oktober 2008	Spinozaweg	14	Oktober 2008	Stadhuisplein	13	Juni 2000	West-Kruiskade	20	December 2003	Westersingel	3	Februari 2006	Zuidplein	14	Juni 2007	Totaal	289	-
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DURATION	<p>HOW LONG IS THE PROJECT RUNNING?</p> <p>The initiative started in 1999 before the European Championship football 2000 in the Netherlands and Belgium.</p>																																																																														
KEYWORDS	<p>(5 words maximum which refer to objectives, target group & themes) PLEASE REFER TO THE LIST ATTACHED</p> <p>Integrated approach of hotspots with cameras</p>																																																																														

TOPICS	<i>Please tick the box of all main topics that this project is about:</i>		
	<input type="checkbox"/>	Audits & Methodologies	<input checked="" type="checkbox"/>
	<input type="checkbox"/>	Citizens' Participation	<input type="checkbox"/>
	<input checked="" type="checkbox"/>	Drugs	<input checked="" type="checkbox"/>
	<input type="checkbox"/>	Elderly People	<input type="checkbox"/>
	<input type="checkbox"/>	Evaluation	<input type="checkbox"/>
	<input checked="" type="checkbox"/>	Fear of Crime	<input type="checkbox"/>
	<input type="checkbox"/>	Jobs in Safety	<input checked="" type="checkbox"/>
	<input type="checkbox"/>	Justice	<input checked="" type="checkbox"/>
	<input type="checkbox"/>	Large Public Events	<input type="checkbox"/>
	<input type="checkbox"/>	Local Elected Officials	<input type="checkbox"/>
	<input type="checkbox"/>	Mediation & Access to Law	<input type="checkbox"/>
	<input type="checkbox"/>	Migration & Minorities	<input type="checkbox"/>
	<input type="checkbox"/>	Organised Crime & Trafficking in Human Beings	<input type="checkbox"/>
	<input type="checkbox"/>	Community Safety Partnerships	<input checked="" type="checkbox"/>
BACKGROUND	<p>WHAT IS/WAS THE PROBLEM? <i>Please describe the problematic situation which led to the implementation of the policy / of the practice. Include a diagnosis of the situation and an action plan if available. What was the problem? What difficulties or challenges did exist that made the project necessary? Why was the activity needed?</i></p> <p>In 2000 The Netherlands en Belgium hosted the European Championship Football 2000. The municipality of Rotterdam required an instrument to monitor crowds and control the crowds. The instrument Rotterdam decided to use was CCTV. The goal of CCTV in Rotterdam was not only to reduce violence on the street, but also to improve security feelings of inhabitants and visitors and to improve effectiveness of the police</p>		
OBJECTIVES	<p>WHY AND TO WHAT ENDS DOES THE PROJECT TAKE PLACE? <i>Please list the aims, objectives and general goals of the action. What the activity sought to address? What were the main desired outcomes?</i></p> <p>The CCTV projects in Rotterdam have three mainly goals:</p> <ul style="list-style-type: none"> - to reduce violence, drug-related problems on the street and for public order issues - to improve the security feelings of inhabitants, entrepreneurs and visitors; - and to improve the effectiveness of the acts of the police. <p>The use of cameras in the city of Rotterdam must be the last means to improve the safety in the street. Only when the applier proves that there is a big safety problem in his neighbourhood and all the other tools do not work a request for cameras can be applied for. When the applier asks for cameras he needs a wider community safety strategy with a set of measures.</p>		
WHAT IS BEING DONE?	<p>WHAT IS BEING DONE? <i>Please give a short description of the action, programme, or initiative. Include information regarding the implementation of the project, it's contents, activities, programmes and actions. Is this project part of a wider community safety strategy, partnership, or programme? What kind of strategy does the project follow? What is the organisational setup of the project? Are there any efforts for communication, publication and dissemination?</i></p> <p>Cameras are an extra eye for the police. When the operators sees something suspected on the cameras, there supervisors will decide for redirecting the images to the emergency room of the police. The police are more able to asses the nature of the incident and take the necessary steps. The public prosecutor could ask for all images of an incident to close some cases.</p>		

LEADER / PILOT	<p>WHO DOES IT? <i>Who initiated the project? Who are the project leaders? Who or what organisation is running the project? If the project is run by a larger organisation, please give some details about the competencies of the agency involved.</i></p> <p>The local authorities initiate the project. The Directie Veiligheid (department of security) of the municipality Rotterdam manages the project CCTV for Rotterdam. The projectmanager manages all required things for CCTV. The Directie Veiligheid is the chairman of the commission who deals with new requests for CCTV required by the police of local authorities, is responsible for the implementation of appointed CCTV, and of the yearly evaluations. Also the Directie Veiligheid advices the major</p>												
PARTNERS	<p>WHO IS HELPING, SUPPORTING THE PROJECT? <i>Who are the official project partners? Who else is involved informally? Who carries out what type of activities? Does a formal or informal partnership exist? Please list all partners and active supporters and include a brief outline of their main tasks and role in the project.</i></p> <p>The police is responsible for the CCTV-system. Operators are from the Stadstoezicht organisation (a public city surveillance organisation). They operate under supervision of the police. The supplier and the public prosecutor are also important project partners.</p>												
TARGET GROUP	<p>WHO IS BENEFITING FROM THE PROJECT? <i>Please list all target groups, if there are several please indicate which are the most important ones.</i></p> <p>The citizens, entrepreneurs and visitors The police The public prosecutor The Municipality of Rotterdam</p>												
BUDGET	<p>WHAT DOES IT COST? WHERE DOES FUNDING COME FROM? <i>Are financial resources essential for this activity? How much? Is staff input required? Was space or equipment needed? Please indicate a rough budget per annum if available. Where does the money come from? Please list the main financial contributors (foundations, public funding, etc.)</i></p> <p>The costs for a CCTV-project are different for each project. Costs depend on location and number of cameras.</p> <p>The operation costs for the municipality of Rotterdam are below:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">- New project (18 cameras and infra)</td> <td style="text-align: right;">€130.000</td> </tr> <tr> <td>- Cost about management en control</td> <td style="text-align: right;">€30.000</td> </tr> <tr> <td>- Energy costs of the cameras</td> <td style="text-align: right;">€12.000</td> </tr> <tr> <td>- Cleaning costs of the cameras</td> <td style="text-align: right;">€15.000</td> </tr> <tr> <td>- General costs (evaluation)</td> <td style="text-align: right;">€80.000</td> </tr> <tr> <td>- Operating costs (stadstoezicht)</td> <td style="text-align: right;"><u>€2.000.000</u></td> </tr> </table> <p>The costs for the controlroom are for the police.</p>	- New project (18 cameras and infra)	€130.000	- Cost about management en control	€30.000	- Energy costs of the cameras	€12.000	- Cleaning costs of the cameras	€15.000	- General costs (evaluation)	€80.000	- Operating costs (stadstoezicht)	<u>€2.000.000</u>
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IMPACT	<p>WHAT ARE THE RESULTS? <i>Please describe the significant impact of the project. How has the situation changed due to the project's activities? Has the problem been solved, reduced, or transformed into something positive? Has an evaluation been carried out (research, questionnaires, individual feed-back)?</i></p> <p>18569 incidents are registered by CCTV, using 289 cameras. Most of the registered incidents were alcohol related, violence related and traffic related. The main effects: reduced violence and higher security feelings.</p>												

SUCCESS	<p>WHY IS THE PROJECT SUCCESSFUL? (RECOMMENDATIONS) <i>Please list two or three elements of success. What made the project a successful and good example? What is the most important lesson to learn?</i></p> <p>One of the results of CCTV has been that violence has reduced in areas where CCTV has been installed. Inhabitants also feel more secure in these areas.</p>
OBSTACLES	<p>WHAT WAS/IS DIFFICULT? (It would have been even better if....) <i>Please list briefly the obstacles and/or inadequacies of the project, including lack of funding and similar organisational and institutional problems. What is the most important obstacle to tackle when implementing a similar project? What is your most important advice for colleagues who think about starting a similar activity?</i></p> <p>It is very difficult to measure the effects of successfulness of CCTV. Also the costs for realtime 24h/7 viewing of the images are high. Use of CCTV should be based on proper legislation.</p>
PERSPECTIVE	<p>PROSPECTS/OUTLOOK <i>Does the project continue? Is there a follow-up project? What does the future look like?</i></p> <p>The municipality and the police in Rotterdam has decided to increase the control room where the cameras are been monitored. CCTV will be implemented as a standard safety measure. Additionally the control room will be expanded to provide for viewing of more cameras.</p>
CONTACT	<p>WHERE TO FIND MORE INFORMATION? <i>Please indicate a contact person, website, or publication where people interested in your activities can find further information.</i></p> <p>Nienke Riemersma: nm.riemersma@bsd.rotterdam.nl, 0031-10-4173750 www.rotterdamveilig.nl</p> <p>Do you agree with this contact information being published on the EFUS website? YES</p>